

Information requests made under the Code concluded in January - March 2025

	Public agency	Number of requests concluded	Requests withdrawn/ requests for information not in the public agency's possession/ requests for which the existence of information could neither be confirmed nor denied by the public agency	Requests met in full	Requests met in part	Requests refused (Note 1)
1	Agriculture, Fisheries and Conservation Department	43	8	32	1	2
2	All registries and administrative offices of courts and tribunals for which the Judiciary Administrator has responsibility	36	4	30	2	0
3	Architectural Services Department	63	14	46	2	1
4	Audit Commission	5	0	3	0	2
5	Auxiliary Medical Service	0	0	0	0	0
6	Auxiliary Medical Service (department)	0	0	0	0	0
7	Buildings Department	427	124	298	1	4
8	Census and Statistics Department	1	0	1	0	0
9	Chief Executive's Office	0	0	0	0	0
10	Civil Aid Service	0	0	0	0	0
11	Civil Aid Service (department)	2	0	2	0	0
12	Civil Aviation Department	4	0	3	1	0
13	Civil Engineering and Development Department	5	0	3	0	2
14	Civil Service Bureau	27	8	17	2	0
15	Commerce and Economic Development Bureau	1	0	1	0	0
16	Companies Registry	30	13	9	6	2
17	Constitutional and Mainland Affairs Bureau	1	0	1	0	0
18	Correctional Services Department	2	0	2	0	0
19	Culture, Sports and Tourism Bureau	6	0	5	1	0
20	Customs and Excise Department	44	6	36	1	1
21	Department of Health	32	1	30	1	0
22	Department of Justice	7	4	2	1	0
23	Development Bureau	15	3	12	0	0
24	Drainage Services Department	9	2	7	0	0
25	Education Bureau	29	6	20	3	0
26	Electrical and Mechanical Services Department	10	0	6	4	0
27	Employees Retraining Board	0	0	0	0	0
28	Environment and Ecology Bureau/Environmental Protection Department	54	1	52	1	0

Information requests made under the Code concluded in January - March 2025

	Public agency	Number of requests concluded	Requests withdrawn/ requests for information not in the public agency's possession/ requests for which the existence of information could neither be confirmed nor denied by the public agency	Requests met in full	Requests met in part	Requests refused (Note 1)
29	Financial Services and the Treasury Bureau	5	1	4	0	0
30	Fire Services Department	45	0	44	1	0
31	Food and Environmental Hygiene Department	331	28	299	1	3
32	Government Flying Service	1	0	1	0	0
33	Government Laboratory	2	0	2	0	0
34	Government Logistics Department	3	0	3	0	0
35	Government Property Agency	6	1	4	1	0
36	Health Bureau	1	0	1	0	0
37	Highways Department	45	4	40	1	0
38	Home Affairs Department	42	6	26	4	6
39	Home and Youth Affairs Bureau	2	1	1	0	0
40	Hong Kong Auxiliary Police Force	0	0	0	0	0
41	Hong Kong Monetary Authority	2	0	0	0	2
42	Hong Kong Observatory	2	0	2	0	0
43	Hong Kong Police Force	50	17	27	3	3
44	Housing Bureau/Housing Department/Hong Kong Housing Authority	95	7	85	2	1
45	Immigration Department	19167	1041	18123	3	0
46	Independent Commission Against Corruption	9	1	8	0	0
47	Information Services Department	4	0	4	0	0
48	Inland Revenue Department	469	21	448	0	0
49	Innovation, Technology and Industry Bureau	4	0	3	1	0
50	Intellectual Property Department	0	0	0	0	0
51	Invest Hong Kong	0	0	0	0	0
52	Joint Secretariat for the Advisory Bodies on Civil Service and Judicial Salaries and Conditions of Service	0	0	0	0	0
53	Labour Department	24	1	23	0	0
54	Labour and Welfare Bureau	1	0	1	0	0
55	Land Registry	0	0	0	0	0
56	Lands Department	52	0	50	1	1
57	Legal Aid Department	2	0	2	0	0

Information requests made under the Code concluded in January - March 2025

	Public agency	Number of requests concluded	Requests withdrawn/ requests for information not in the public agency's possession/ requests for which the existence of information could neither be confirmed nor denied by the public agency	Requests met in full	Requests met in part	Requests refused (Note 1)
58	Leisure and Cultural Services Department	56	4	48	2	2
59	Marine Department	5	1	3	0	1
60	Office of the Communications Authority	2	0	1	1	0
61	Offices of the Chief Secretary for Administration and the Financial Secretary	5	0	4	0	1
62	Official Receiver's Office	4	1	1	2	0
63	Planning Department	3	1	1	1	0
64	Post Office	10	7	3	0	0
65	Privacy Commissioner for Personal Data	1	0	0	0	1
66	Radio Television Hong Kong	6	1	5	0	0
67	Rating and Valuation Department	5	2	1	0	2
68	Registration and Electoral Office	2	0	1	1	0
69	Secretariat, Commissioner on Interception of Communications and Surveillance	0	0	0	0	0
70	Secretariat of the Public Service Commission	1	0	1	0	0
71	Security Bureau	3	0	3	0	0
72	Social Welfare Department	16	2	12	2	0
73	Trade and Industry Department	0	0	0	0	0
74	Transport and Logistics Bureau	1	0	1	0	0
75	Transport Department	92	9	76	5	2
76	Treasury	0	0	0	0	0
77	University Grants Committee Secretariat	4	0	4	0	0
78	Water Supplies Department	160	30	130	0	0
79	Working Family and Student Financial Assistance Agency	0	0	0	0	0
Total (Note 2):		21593	1381	20114	59	39

Note 1: The above statistics are based on first instance decisions made within this quarter on information requests made under the Code. It is possible that some requests refused may be met subsequently upon review by the public agencies concerned.

Note 2: Includes the applications for Notice of Application for Access to Information in relation to the Mainland Travel Permit for Hong Kong and Macao Residents (Non-Chinese Citizens) received by the Immigration Department.