

Information requests made under the Code concluded in July - September 2024

	Public agency	Number of requests concluded	Requests withdrawn/ requests for information not in the public agency's possession/ requests for which the existence of information could neither be confirmed nor denied by the public agency	Requests met in full	Requests met in part	Requests refused (Note 1)
1	Agriculture, Fisheries and Conservation Department	19	2	16	1	0
2	All registries and administrative offices of courts and tribunals for which the Judiciary Administrator has responsibility	6	4	2	0	0
3	Architectural Services Department	94	13	79	2	0
4	Audit Commission	7	0	7	0	0
5	Auxiliary Medical Service	0	0	0	0	0
6	Auxiliary Medical Service (department)	1	0	1	0	0
7	Buildings Department	448	124	311	10	3
8	Census and Statistics Department	5	1	4	0	0
9	Chief Executive's Office	4	1	2	0	1
10	Civil Aid Service	0	0	0	0	0
11	Civil Aid Service (department)	0	0	0	0	0
12	Civil Aviation Department	5	0	5	0	0
13	Civil Engineering and Development Department	12	3	9	0	0
14	Civil Service Bureau	44	18	24	2	0
15	Commerce and Economic Development Bureau	3	0	3	0	0
16	Companies Registry	4	1	2	1	0
17	Constitutional and Mainland Affairs Bureau	1	0	1	0	0
18	Correctional Services Department	5	1	2	1	1
19	Culture, Sports and Tourism Bureau	4	0	3	1	0
20	Customs and Excise Department	35	5	29	1	0
21	Department of Health	18	1	15	1	1
22	Department of Justice	8	5	1	1	1
23	Development Bureau	10	4	4	0	2
24	Drainage Services Department	20	4	15	1	0
25	Education Bureau	35	3	27	4	1
26	Electrical and Mechanical Services Department	17	2	15	0	0
27	Employees Retraining Board	0	0	0	0	0
28	Environment and Ecology Bureau/Environmental Protection Department	51	3	47	1	0

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29	Financial Services and the Treasury Bureau	3	1	2	0	0
30	Fire Services Department	51	1	48	1	1
31	Food and Environmental Hygiene Department	384	19	353	4	8
32	Government Flying Service	1	0	1	0	0
33	Government Laboratory	1	0	1	0	0
34	Government Logistics Department	12	2	10	0	0
35	Government Property Agency	12	6	5	1	0
36	Health Bureau	5	3	2	0	0
37	Highways Department	34	5	29	0	0
38	Home Affairs Department	56	5	46	3	2
39	Home and Youth Affairs Bureau	5	0	4	1	0
40	Hong Kong Auxiliary Police Force	0	0	0	0	0
41	Hong Kong Monetary Authority	1	0	1	0	0
42	Hong Kong Observatory	5	0	5	0	0
43	Hong Kong Police Force	50	17	24	5	4
44	Housing Bureau/Housing Department/Hong Kong Housing Authority	128	6	120	2	0
45	Immigration Department	59347	1591	57754	2	0
46	Independent Commission Against Corruption	12	1	11	0	0
47	Information Services Department	1	0	1	0	0
48	Inland Revenue Department	640	18	619	2	1
49	Innovation, Technology and Industry Bureau	7	1	6	0	0
50	Intellectual Property Department	0	0	0	0	0
51	Invest Hong Kong	2	0	1	0	1
52	Joint Secretariat for the Advisory Bodies on Civil Service and Judicial Salaries and Conditions of Service	0	0	0	0	0
53	Labour Department	40	2	36	1	1
54	Labour and Welfare Bureau	1	0	1	0	0
55	Land Registry	6	0	4	2	0
56	Lands Department	40	3	33	2	2
57	Legal Aid Department	9	1	8	0	0

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58	Leisure and Cultural Services Department	71	7	57	4	3
59	Marine Department	8	4	4	0	0
60	Office of the Communications Authority	7	1	6	0	0
61	Offices of the Chief Secretary for Administration and the Financial Secretary	6	0	4	1	1
62	Official Receiver's Office	3	1	2	0	0
63	Planning Department	6	1	5	0	0
64	Post Office	23	19	4	0	0
65	Privacy Commissioner for Personal Data	2	0	1	1	0
66	Radio Television Hong Kong	1	0	1	0	0
67	Rating and Valuation Department	3	0	2	0	1
68	Registration and Electoral Office	5	2	3	0	0
69	Secretariat, Commissioner on Interception of Communications and Surveillance	0	0	0	0	0
70	Secretariat of the Public Service Commission	0	0	0	0	0
71	Security Bureau	8	1	4	2	1
72	Social Welfare Department	24	5	19	0	0
73	Trade and Industry Department	2	0	2	0	0
74	Transport and Logistics Bureau	4	1	3	0	0
75	Transport Department	123	10	109	1	3
76	Treasury	3	0	3	0	0
77	University Grants Committee Secretariat	7	0	6	0	1
78	Water Supplies Department	171	23	147	0	1
79	Working Family and Student Financial Assistance Agency	1	0	1	0	0
Total (Note 2):		62187	1952	60132	62	41

Note 1: The above statistics are based on first instance decisions made within this quarter on information requests made under the Code. It is possible that some requests refused may be met subsequently upon review by the public agencies concerned.

Note 2: Includes the applications for Notice of Application for Access to Information in relation to the Mainland Travel Permit for Hong Kong and Macao Residents (Non-Chinese Citizens) received by the Immigration Department.

Updated on 6 June 2026